

Course Overview:

Is your organization implementing IBM Smarter Commerce solutions to manage the various channels and interaction points needed to exchange goods and services in today's competitive markets? Our curriculum incorporates real-world scenarios taught by expert instructors to equip professionals like you to navigate complex commerce paths, from supply chain planning, through the buying cycle, and on to order fulfillment.

Categories	Modules	Training Type
	Introduction to IBM Emptoris Program Management (V9)	e
	IBM® Emptoris® Service Procurement for System Administrators (V9.2)	e
	Introduction to IBM® Emptoris® Service Procurement	e
	IBM® Emptoris® Service Procurement	c
	IBM® Emptoris® Service Procurement for Contractors (V9.2)	e
	IBM® Emptoris® Service Procurement V9.5 (WBT)	e
	IBM® Emptoris® Service Procurement for System Administrators (WBT)	e
	Introduction to IBM® Emptoris® Strategic Supply Management (V10.0) (WBT)	e
	Introduction to IBM® Emptoris® Contract Management V10.0 (WBT)	e
	IBM® Emptoris® Contract Management System Administration V10.0 (WBT)	e
	IBM® Emptoris® Contract Management Reports (V10.0)	e
	IBM® Emptoris® Spend Analysis for Power Users V10.0.2 (WBT)	e
	IBM® Emptoris® Strategic Supply Management System Administration (WBT)	e
	IBM® Emptoris® Strategic Supply Management User Administration (WBT)	e
	IBM® Emptoris® Strategic Supply Management External Party Management V10.0 (WB	e
	IBM Emptoris SSM Organization, Category and Location Management (V10.0) (WBT)	e
	IBM® Emptoris® Spend Analysis Supplier and Category Mapping V10.0 (WBT)	e
	IBM® Emptoris® Contract Management Contract Template Creation (V10.0)	e
	IBM® Emptoris® Contract Management Contract Lifecycle (V10.0.1)	c
	IBM® Emptoris® Contract Management Contract Review and Approve (V10.0.1)	e
	Structure and Design of IBM® Emptoris® Sourcing (V10.0.2)	e

	IBM® Emptoris® Sourcing for System Administrators (V10.0.2) (WBT)	e
	IBM® Emptoris® Sourcing Auctioning Process (V10.0.2) (WBT)	e
	IBM® Emptoris® Sourcing Non Auctioning Process (V10.0.2) (WBT)	e
	IBM® Emptoris® Contract Management Contract Lifecycle V10.0.1 (WBT)	e
	IBM® Emptoris® Supplier Lifecycle Management (V10.0.2) (WBT)	e
	IBM® Emptoris® Supplier Lifecycle Management Essentials for Purchasers (V10.0.	e
	Supplier Qualification in IBM® Emptoris® Supplier Lifecycle Management	e
	Supplier Evaluation in IBM Emptoris Supplier Lifecycle Management	e
	Supplier Classification in IBM Emptoris Supplier Lifecycle Management - WBT	e
	Supplier Risk in IBM Emptoris Supplier Lifecycle Management	e
	Supplier Development in IBM Emptoris Supplier Lifecycle Management	e
	IBM Emptoris Spend Analysis for Management Users V10.0.2	e
	IBM® Emptoris® Spend Analysis Administration (V10.0.2) - WBT	e
	IBM Emptoris SSM Suite V10.0.2 Installation- Expert Arena	e
	IBM® WebSphere Commerce V7 Server Expert Arena	e
	IBM WebSphere Commerce V7 Development Environment Expert Arena	e
	Sterling Selling and Fulfillment Suite Participant Modeling and User Security	e
	IBM® Sterling Selling and Fulfillment Foundation Process Modeling	e
	IBM® Sterling Selling and Fulfillment Foundation Item and Pricing Configuration	e
	IBM Sterling Selling and Fulfillment Inventory and Order Mngmnt Business Rules	e
	IBM® Sterling Selling and Fulfillment Foundation Extending the Application	e
	Job Aid for IBM® Multi-Enterprise Relationship Management	e
	IBM SSFF Introduction to Sterling Order Management	e
	IBM SSFF Introduction to Applications Manager	e
	IBM SSFF Overview of Participants and Roles	e
	IBM Sterling Selling and Fulfillment Foundation Overview of Users and Teams	e
	IBM Sterling Selling and Fulfillment Foundation Item and Pricing Basics	e
	IBM Sterling Selling and Fulfillment Foundation Business Center Overview	e
	IBM Sterling Selling and Fulfillment Foundation Setting up Customer Definitions	e

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	IBM Sterling Selling and Fulfillment Foundation Managing Item Attributes	e
	IBM SSFF Performing Services and Fulfillment Configuration	e
	IBM Sterling Selling and Fulfillment Foundation Call Center for Commerce	e
	Commerce Composer Customization for IBM WebSphere Commerce V7 Feature Pack 7	e
	Commerce Composer Functionality for WebSphere Commerce V7 for Feature Pack 7	c
	Introduction to IBM WebSphere Commerce Management Center	e
	Introduction to Product Catalog for IBM WebSphere Commerce Version 7 FEP 7	e
	Product and Category Search Optimization for IBM WebSphere Commerce V7	e
	Marketing with Search for WebSphere Commerce Feature Pack 7	e
	Installments Management for IBM WebSphere Commerce Version 7 FEP 7	e
	Introduction to IBM WebSphere Commerce Extended Sites	e
	Asset Management for IBM WebSphere Commerce Version 7 FEP 7	e
	Catalog Upload for IBM WebSphere Commerce V7	e
	Product Information Management for IBM WebSphere Commerce Version 7 FEP 7	e
	Introduction to Marketing Management for IBM WebSphere Commerce Version 7 FEP 7	e
	IBM WebSphere Commerce V7 Foundation	v
	IBM XML Essentials (SPVC)	v
	IBM Sterling B2B Integrator Fundamentals (SPVC)	v
	IBM Sterling B2B Integrator Advanced Business Process Modeling (SPVC)	v
	IBM Sterling B2B Integrator Data Mapping and EDI Processing-X12 (SPVC)	v
	WebSphere Transformation Extender System Design	c
	WebSphere Transformation Extender System Management	c
	IBM WebSphere Transformation Extender V8.3 Fundamentals	c
	IBM WebSphere Transformation Extender V8.3 Advanced Transformation Techniques	c
	IBM WebSphere Commerce V7 System Administration	c
	Programming Essentials for IBM WebSphere Commerce V7 Customization	c
	Advanced Programming topics for IBM WebSphere Commerce V7 Customization	c
	IBM WebSphere Commerce V7 Management Center Functionality for Feature Pack 5	c

	IBM Sterling eCommerce Essentials	c
	IBM Sterling XML Essentials	c
	IBM Sterling Gentran:Basic for zSeries Mapping and Translation	c
	IBM Sterling Gentran: Server for Microsoft Windows Mapping and Translation	c
	IBM Sterling B2B Integrator Architectural Overview	c
	IBM Sterling B2B Integrator Fundamentals	c
	IBM Sterling B2B Integrator Advanced Business Process Modeling	c
	IBM Sterling B2B Integrator Administration and Tuning	c
	IBM Sterling B2B Integrator Data Mapping and EDI Processing	c
	IBM Sterling Connect:Direct for UNIX Fundamentals	c
	IBM Sterling Connect:Direct for Microsoft Windows Fundamentals	c
	IBM Sterling Secure Proxy Technical Fundamentals	c
	IBM Sterling File Gateway - Managing Sterling File Gateway	c
	IBM Sterling Connect:Direct Secure+ Configuration for Windows using SSL	c
	IBM Sterling Warehouse Management System - Configuring a WMS Solution	c
	IBM Sterling Call Center and Sterling Store Administration	c
	IBM Sterling Field Sales - Administer Sterling Field Sales	c
	IBM Sterling Configurator Visual Modeler Fundamentals	c
	IBM Sterling Configurator Visual Modeler - Advanced Concepts	c
	IBM Sterling Selling and Fulfillment Suite Supply Chain Concepts	e
	IBM® Sterling Supply Chain Visibility Administering an Inbound Supply Chain	e
	IBM® Sterling Supply Chain Visibility Monitoring an Outbound Supply Chain (WBT)	e
	Fundamentals of the Curam Enterprise Framework for Business Analysts 6.0	c
	Fundamentals of the Curam Enterprise Framework for Developers 6.0	c
	Curam Solution Architecture Workshop 6.0	c
	Fundamentals of the IBM Curam SPM Platform for Business Analysts V6.0.4	c,v
	Fundamentals of the IBM Curam SPM Platform for Developers V6.0.4	c
	Functional Overview of the IBM Curam SPM Platform 6.0.4 (One-Day)	c
	Functional Overview of the IBM Curam SPM Platform V6.0.4 (Two-Day)	c
	Fundamentals of IBM Curam Express Rules 6.0.4	c

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	Fundamentals of IBM Cúram Express Rules for Developers 6.0.4	c
	Functional Overview of IBM Curam Universal Access Entry Edition 6.0.4	c
	Fundamentals of the IBM Curam SPM Platform for Developers (ADE) 6.0.4 (SPVC)	v
	Fundamentals of the IBM Curam SPM Platform for Developers (Customization) 6.0.4 (SPVC)	v
	Fundamentals of IBM Curam Workflow for Developers 6.0.4	c
	Functional Overview of Health Care Reform in IBM Cúram SPM 6.0.5 (WBT)	e
	Fundamentals of IBM Cúram SPM Platform for Developers 6.0.5	c
	IBM Cúram SPM Platform Runtime Environment 6.0.4- Expert Arena (SPVC)	v
	IBM Cúram SPM Platform Development Environment 6.0.4: Expert Arena (SPVC)	v
	Fundamentals of the IBM Cúram SPM Platform for Business Analysts 6.0.5	c,v
	IBM Curam Express Rules for Business Analysts 6.0.5	c
	Fundamentals of IBM Cúram SPM Platform for Developers (ADE) 6.0.5 (SPVC)	v
	Fundamentals of the IBM Cúram SPM Platform for Developers (Customization) 6.0.5	v
	IBM Curam Express Rules for Developers	c
	IBM Cúram Workflow for Developers 6.0.5	c,v
	IBM Cúram SPM Platform Development Environment 6.0.5: Expert Arena	v
	IBM Curam Intelligence Evidence Gathering (IEG) for Developers 6.x (SPVC)	v
	IBM Cúram SPM Platform Runtime Environment 6.0.5 (Expert Arena)	v
	Introducing IBM Cúram Universal Access 6.0.5	e
	IBM Curam Child Welfare Solution 6.0.5: Functional Primer	e
	Introduction to IBM Cúram Social Program Management 6.0.5: Functional Overview	e
	IBM Cúram Express Rules for Developers (ADE)	v
	IBM Cúram Express Rules for Developers (Application Integration)	v
	Batch Processing in IBM Cúram 6.0.5	e
	IBM Care Management 6.0 - Functional and Technical Overview	e
	Introduction to IBM® Tealeaf® Collection - WBTs	e
	IBM Tealeaf Administration and Maintenance Workshop 8.8	v
	IBM Tealeaf cxOverstat 8.8 Usability Analysis and Configuration	e
	IBM Tealeaf 8.8 Fundamentals	v

	IBM Tealeaf Customer Experience 8.8 Events and Reports	v
	IBM Tealeaf 8.8 Advanced Reports and Dashboards	v
	IBM Tealeaf Customer Service Optimization for Representatives 8.8	v
	IBM Tealeaf Customer Experience 8.8 Expert Arena	v
	IBM Tealeaf 9.0 Goal-Based Dimensions and Events	e
	IBM Tealeaf cxOverstat 9.0 Usability Analysis and Configuration	e
	IBM Tealeaf cxOverstat 9.0.1 Usability Analysis and Configuration	e
	IBM i2 Analyst's Notebook Essentials	c
	IBM i2 Analyst's Notebook Advanced Importing and Analysis	c
	IBM i2 Analyst's Notebook Customizing and Semantics	c
	i2 iBase Essentials	c
	IBM i2 iBase User	c
	i2 iBase Designer	c
	i2 Analyst's Notebook Premium Essentials	c
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	IBM i2 Overview	e
	IBM i2 COPLINK Detect Essentials	v
	IBM Intelligent Operations Center Fundamentals	c,v
	IBM Intelligent Transportation Fundamentals (WBT)	e
	IBM Intelligent Operations Center Customization and Configuration	c,v
	IBM Intelligent Operations for Transportation 1.5 Fundamentals	c,v
	IBM Intelligent Transit Analytics 1.5 Fundamentals	c,v
	Getting Started with Intelligent Operations for Water	v
	IBM® Intelligent Operations Center 1.6 Primer	e
	Water Information Hub in Intelligent Operations for Water 1.5.1 - SPVC	v
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	IBM Xtify Mobile Push Notification Console	e
	IBM eMessage Document Composer	e
	IBM Digital Analytics and Marketing Center On-Demand Learning Modules	e

Delivery Format Options:



e= eLearning



c= Classroom Training



v= Virtual Class